

June 25, 2012

Austin, TX 5929 Balcones Drive, Suite 200 Austin, TX 78731-4280 Phone: 512.343.2544 Fax: 512.343.0119

## **VIA ECFS**

Marlene H. Dortch, Secretary Federal Communications Commission 445 12<sup>th</sup> Street, S.W. Washington, D.C. 20554

RE: Farmers Mutual Telephone Cooperative of Shellsburg, Iowa, Annual Report and Certifications Pursuant to 47 C.F.R. 54.313(a)2-(a)(6) and (h) WC Docket No. 10-90

Dear Ms. Dortch:

Farmers Mutual Telephone Cooperative of Shellsburg, Iowa, Study Area Code 351173, by its authorized representative, files the annual report and certifications required by Section 54.313(a)(2) through (a)(6) and (h).

In accordance with Section 54.313(i) a copy of this report will be provided to USAC and the lowa Utilities Board.

Please contact me if you have any questions.

Sincerely,

Jean Langkop

Authorized Representative for

Farmers Mutual Telephone Cooperative of Shellsburg, Iowa

JL/pjf

Attachment: Section 54.313 (a)(2) - (a)(6) and (h)

cc: Mr. Mark Harrison, Farmers Mutual Telephone Cooperative of Shellsburg, Iowa

# ANNUAL REPORTING REQUIREMENTS FOR HIGH-COST RECIPIENTS WC DOCKET NO. 10-90

Following is the annual report for Farmers Mutual Telephone Cooperative of Shellsburg IA (FMTCS or the Cooperative), Study Area Code 351173, pursuant to the requirements of Section 54.313(a)(2) through (a)(6) and (h).

# § 54.313(a)(2) Outage information

FMTCS reported this information in accordance with the requirements of the Iowa Utilities Board and has included a copy of the report with this filing.

# §54.313(a)(3) - Unfilled Service Requests

FMTCS reported this information in accordance with the requirements of the Iowa Utilities Board and has included a copy of the report with this filing.

# §54.313(a)(4) - Customer complaints per 1,000 connections

FMTCS reported this information in accordance with the requirements of the Iowa Utilities Board and has included a copy of the report with this filing.

# 54.313(h) - Additional Voice Rate Data

FMTCS' has a flat rate for residential local service of \$7.00 (vacation service) in effect June 1, 2012 that is below the local urban rate floor of \$10.00 per month. (There are no state fees as defined in §54.318(e)). Associated line counts are being reported on the Cooperative's behalf as confidential information by the National Exchange Carrier Association (NECA).

# $\S54.313(a)(5)$ – Certification of compliance with service quality standards and consumer protection rules

I certify that FMTCS is in compliance with applicable service quality standards and consumer protection rules.

# §54.313(a)(6) - Certification that FMTCS is able to function in emergency situations.

I certify that FMTCS can function in emergency situations. The Cooperative has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Certifications similar to §54.313(a)(5) and (a)(6) requirements were also provided in accordance with the requirements of the Iowa Utilities Board and a copy of the certification statement is included with this filing.

I, Roy M. Fish, President of Farmers Mutual Telephone Cooperative of Shellsburg Iowa am authorized to make these certifications on behalf of the Cooperative and, to the best of my knowledge and belief, the information reported on this form is accurate.

Signed,

BM Fal Date: 6/25/2012





Proposed ETC Certification Reporting Form Quality of Service Reporting due May 1, 2012 Reporting Period January 1 - December 31, 2011

# CONFIDENTIAL

(5). Each ETC shall file copies of all FCC outage reports it filed with the FCC. The copies	
-CC outage reports it filed	
C shall file copies of all F	the provisions of 199 IAC 1.9(5)"c."
199 IAC 39.5(5). Each ET	oursuant to the provisior
FCC Outage Reports - 199	will be filed as confidential p

Number of Service Outages Reported to the FCC: 0

(Please file copies of reports filed with the FCC as separate documents in your electronic filing)



# Proposed ETC Certification Reporting Form Quality of Service Reporting due May 1, 2012 Reporting Period January 1 - December 31, 2011

Unfilled Requests for Service - 199 IAC 39.5(6). The number of requests for service from potential customers that were unfulfilled for over five days during the

Number of Requests for Service for Potential Customers that were	0	
unfulfilled during the reporting Period:		

(Please provide an explanation for each unfilled order along with wire center NXX or geographic area description for the reporting period. To add additional rows to a able, press the tab key when in the bottom right table cell.

Requesting Consumer	NPA-NXX or geographic	
Surname:	Location:	Explanation:

Complaints - 199 IAC 39.5(7). The number of complaints per 1000 handsets or lines. ETCs serving fewer than 1000 handsets or lines shall report the actual number of complaints.

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Number of Complaints per Thousand Handset or Lines:
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Complaints are defined as complaints from lowa customers located within the carrier's lowa ETC designated area and received by the carrier, regarding the provisioning of the required supported services outlined in lowa Admin. Code Ch. 39.2(1), or complaints (If less than 1000 handsets/lines, Please provide information as number of complaints per number of handsets or lines. regarding unauthorized changes in service.)

### **CERTIFICATION OF**

FARMERS MUTUAL TELEPHONE COOPERATIVE OF SHELLSBURG, IOWA STATE OF IOWA

COUNTY OF Benton

I, Roy M. Fish, President, Farmers Mutual Telephone Cooperative of Shellsburg, Iowa (FMTCS), being of lawful age and duly sworn, depose and state:

Farmers Mutual Telephone Cooperative of Shellsburg, lowa, study area 35-1173, certify that all federal high-cost support provided to FMTCS within lowa was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. In addition, FMTCS certifies that it will comply with applicable service quality standards and consumer protection rules, certifies that it is able to maintain a minimum of two hours of backup power to ensure functionality without an external power source, certifies that it is offering a local usage plan comparable to that offered by the ILEC in the relevant service areas, and certifies that it acknowledges that the FCC may require it to provide equal access to long distance carriers in the event that no other eligible carrier is providing equal access within its ETC designated service area. As an eligible telecommunications carrier, FMTCS agrees to provide timely responses to Board requests for information related to the status of local voice service markets or facilities.

I further state that I am authorized by Farmers Mutual Telephone Cooperative of Shellsburg, Iowa to make this statement.

\_\_\_\_/s/ Roy M. Fish
[authorized officer]

Subscribed and sworn to before me this 27th day of April , 2012

Sealed & /s/ Joyce D. Calvert Notary Public